

Parts Online User Guide

2023 September

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The purpose of this document
is to support you in finding your way in
Atlas Copco's Parts Online
platform.

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Parts Online Training

- 1 With Parts Online you can...
- 2 How to Access
- 3 Searching in Parts Online
- 4 The Product Page
- 5 The Parts Page
- 6 The Part Details Page
- 7 Fill and View the Cart
- 8 Additional Features
- 9 Recommended Spare Parts List
- 10 Power Dealer

Parts Online

With Parts Online you can...

1

Parts Online is Atlas Copco's interactive platform where our Spare Parts Books are stored.

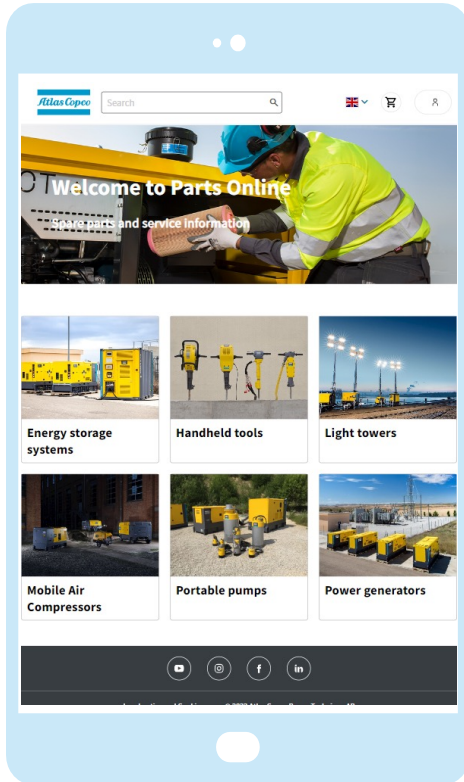
2

With Parts Online you can:

- Search spare parts
- Consult parts books
- Search exploded views
- Find spare parts catalogues
- Order directly from the book (if connected via Web Shop)



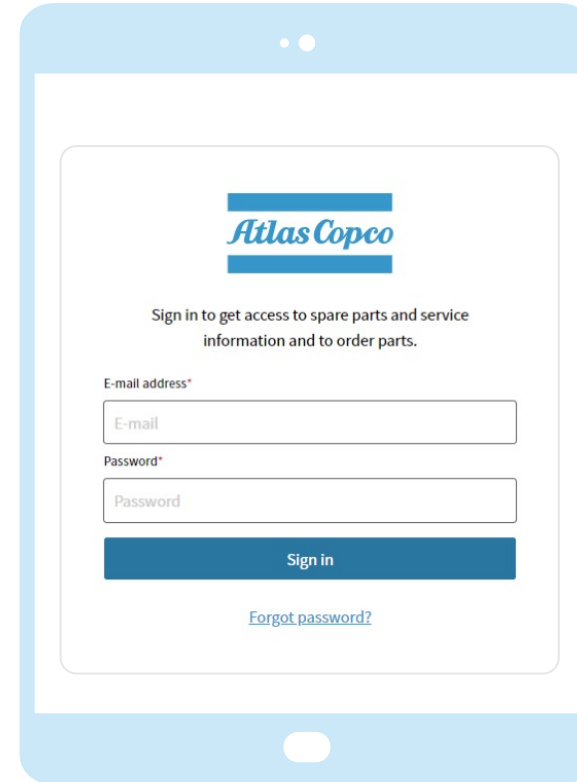
How to access



1

No sign-in needed

Pol.atlascopco.com

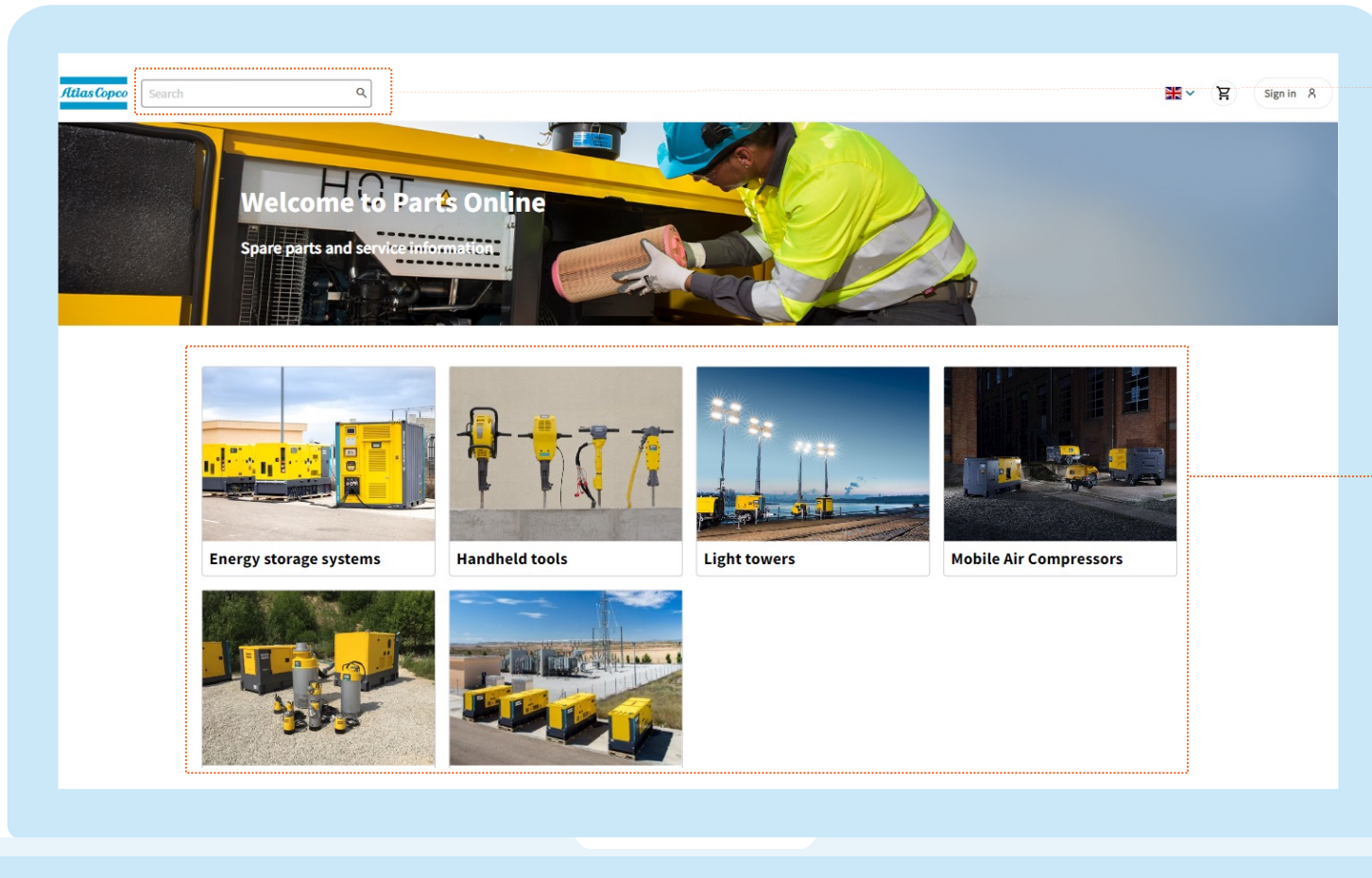


2

Dedicated dealer account
(Single sign-on)

Searching in Parts Online

Search options



→ Global Search

→ Browse for content visually

Searching with the Browse Flow (X-AIR 400-7)

1 Select desired pillar

Mobile Air Compressors



Diesel Driven Compressors



Electric Compressors



Petrol Compressors

2 Select desired product group

Electric Compressors



Large Air



Medium Air



Oil Free



Small Air

3 Select desired product type



846793309
E-AIR T400 10 575/220V 60Hz
SS BQR s/n BQR000001 -
BQR999999
Spare Parts List: Mobile air compressors
120826 - 123190



296520400
E-AIR T400 400/220V 50Hz
BQD Custom Design S/N
BQD120869 -
BQD120869 - BQD999999
Spare Parts List: Mobile air compressors
120869 - 99999



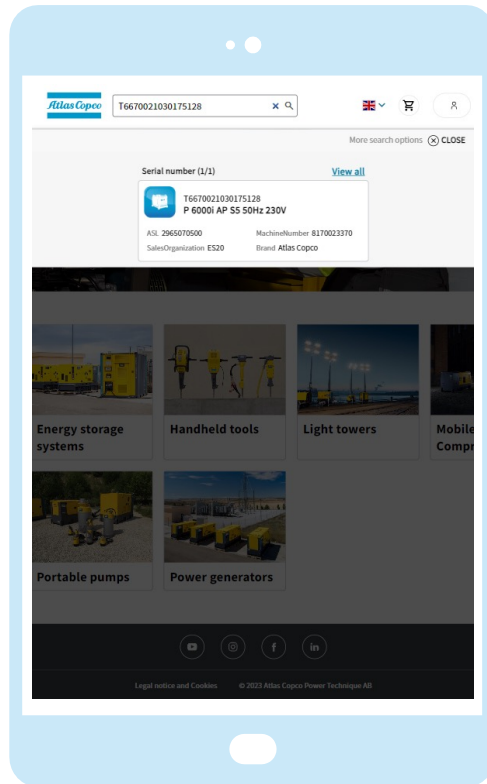
296509000
E-AIR T400 400/220V 50Hz
BQD Custom Design S/N
BQD120869 - BQD999999
Spare Parts List: Mobile air compressors
120869 - 99999



295995000
E-AIR T400 BQD s/n
BQD120826 - BQD123190
Spare Parts List: Mobile air compressors
120826 - 123190

4 Find your machine

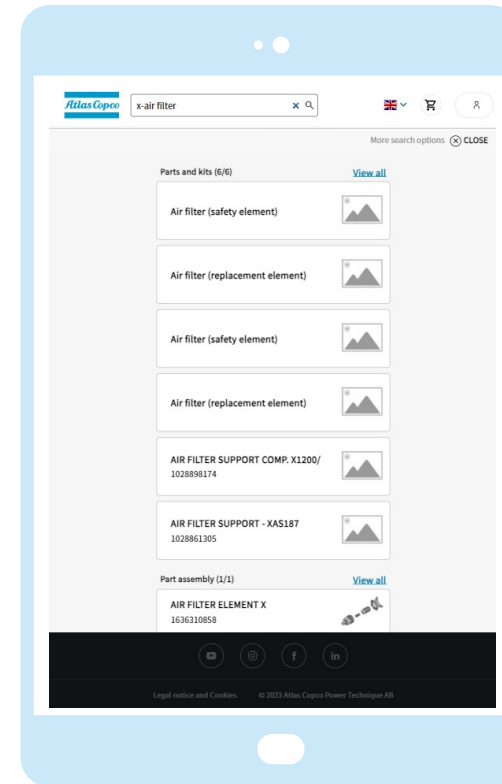
Searching - Global Search



1

Type in any serial number or keyword

Non-standard Atlas Copco serial numbers can be found



2

Results are displayed in categories

Make your choice or hit 'Enter'

Searching - Dynamic Filtering

Hit 'Enter' after entering your keyword in the global search, and then:


- 1 Check the boxes to filter
- 2 Remove filters
To remove all filters, select 'Clear All' on the filter page
To remove a specific filter, click the 'X' next to that filter title
- 3 The products not included will be inactive but will still be visible
- 4 View: List or Icon
- 5 Sort by possibility

The screenshot shows a search interface with a filter sidebar on the left and a results table on the right. The filter sidebar includes sections for 'Show results for', 'Filter', and 'Division'. The 'Filter' section has input fields for 'Identity / Part number' and 'Name', and a 'Brand' section with a radio button for 'Atlas Copco'. The 'Division' section has a radio button. The results table shows 1 - 20 of 5610 results for an empty search query. The table has columns for 'Identity / Part number', 'Name', and 'Content'. A 'Sort by Default' dropdown is visible in the top right corner.

Identity / Part number	Name	Content
2965413000	XAVS450 Cud WUX s/n WUX540871 - WUX544687, WUP150203 -	
2965413100	XAVS500 DD WUX s/n WUX690577 - WUX999999	
2965413200	XAVS500 DD WUX s/n WUX690735 - WUX690852	
2965413201	XAVS 500 DD WUX s/n WUX562711 - WUX690852	
2965378001	XAHS350WUX s/n WUX543629 - WUX544582, WUP150693 -	
2965378100	XAHS350 C T2 WUX s/n WUX540859 - WUX544769	
2965378101	XAHS350 C WUX s/n WUP150300 -	
2965378200	XAHS350 T3 WUX s/n WUX541830 - WUX541904	

The Product Page

1



LP 18-40 E PAC, LP 18-30 E PAC s/n BGF003864 - BGF160306
3392521401
BGF003864 - 160306

Specifications

FamCode	BGF
Product number	1807016032
Product number	1807016022
Product number	1807016016
ASL Number	3392521401
Product number	1807016043

2

Show all

Part list report

3

Oil

Service, repair and wear part kits

Spare parts list

Accessories

- 1 Specifications and chapters on one page
 - View the Parts list report
 - Additional features are explained on the slide with the same name
- 2 'Show all' button displays all specifications and linked ASL numbers
- 3 At the bottom you can find and consult the chapters of the Parts Book

The Parts Page

Atlas Copco X-AIR 400-

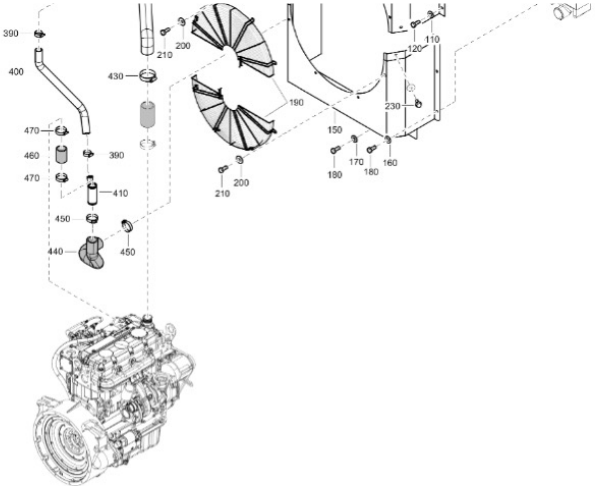
Start page > Mobile air compressors > Diesel driven compressors > Small air > 2965043300 X-AIR 400-7 BQR s/n BQR127543 - > Engine > 1028920663_00 Cooling system

Filter on all Sort

Id	Quantity	Number	Name	Description
10	1	1028920048	cooler plate	
20	12	1028640310	WASHER 8.4 X 25 X 2	
WASHER 8.4 X 25 X 2 1028640310				
Reference				1 Add to order
30	12	0147132203	HEX. BOLT	SCREW DIN 933 M8X16 A2-70 Tornillo hexagonal DIN 933 M8x16 8.8 A2 ISO 4017
40	1	1604929400	Oil cooler	
50	4	1028640310	WASHER 8.4 X 25 X 2	
60	4	0147132303	SCREW-M 8X 20-HEX HD,ZN PLT,SS	
70	1	1604929200	Radiator	

- 1 Clicking the Item Number**
 - Displays short part information
 - Highlights item on the drawing
- 2 Download list**
 - .PDF
 - .CSV
 - Illustration
- 3 Filtering and sorting parts**

The Parts Page



410	1	1028861357	Pipe
420	1	1028861401	Hose
430	2	0347610008	CLAMP 50/70
440	1	1028861402	Hose
450	2	0347610008	CLAMP 50/70
460	1	1028861403	Hose
470	2	0347610008	CLAMP 50/70
480	4	1028640310	WASHER 8.4 X 25 X 2

1 Used in

Filter on all Sort **2**

Product No	Product name	Path	Specifications
2965043300	X-AIR 400-7 BQR s/n BQR127543 -	Engine	Brand Atlas Copco

At the bottom of each parts page:

- 1** 'Used in' list of machines
- 2** Download 'Used In' list as .CSV
- 3** Selecting the Part Number/Name opens the Parts Details Page

Table of Content

The screenshot shows the Atlas Copco parts catalog interface. On the left is a 'Navigate' pane with a tree view of categories: Service, Mechanical, and Oil system. The main area displays a 3D exploded view of a compressor with callouts for parts A10, A20, 30, 40, A40, A30, B20, and B10. To the right of the view is a 'Service pack hours' table for part 4153136765. Below the table is a 'Specifications' section with two columns of data.

Id	Quantity	Number	Name
-	-	9095050040	Service pack hours
-	-	4153136734	Service pack hours
30	1	4153137007	Primary air cleaner engine
40	3	4153137006	Air filter element-safety
50	3	4153136719	Gasket rocker cover

Specifications	
Service Kit/Service Pack Number	4153136734
Service Kit/Service Pack Number	2911011702
Service Kit/Service Pack Number	4153136765
Service Kit/Service Pack Number	9095050040

- 1** The 'Navigate' pane contains the list of all chapters of the book
This pane can be pinned down
- 2** From here you can navigate to different parts of the book, without going back to the Product page
- 3** Visible on Parts page, Product page and on Chapter page

The Part Details Page

Part details 1

CLAMP-EXH:TURBO 400 FT4
Number 1310074876

Reference

1 [Add to order](#)

Used in 2

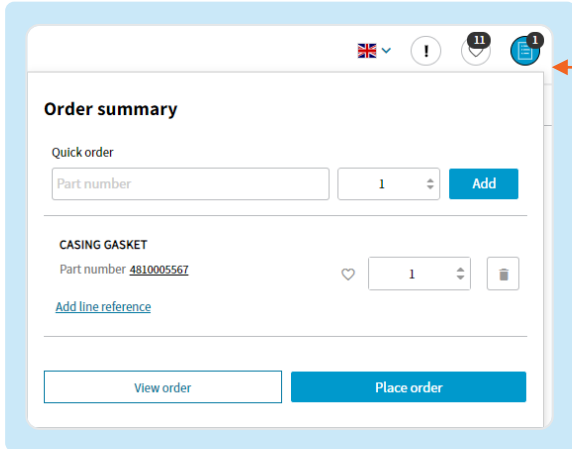
Filter on all

Product No	Product name	Path
2965017900	XATS186 APP s/n APP000001 - APP818041	Engine / Exhaust system
2965101002	XAS 188-14 PACE S5 APP s/n APP857437 -	Engine / Exhaust system

3

- 1 Open as pop-up when clicking on a part name
- 2 List with the 'Used in' on the same page
- 3 Download 'Used in' list as .CSV

Fill and View the Cart



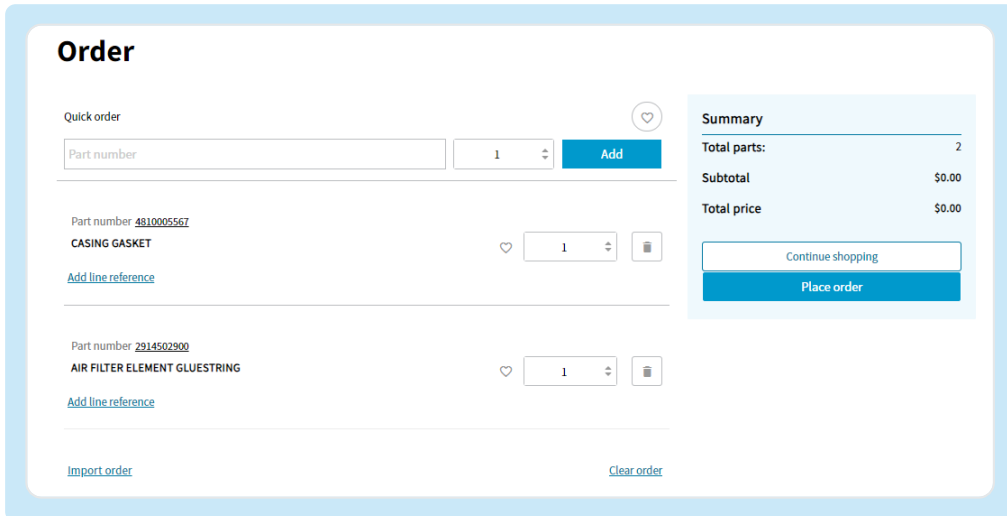
1

Click the pop-up in the right corner of Parts Online

Easy adding of parts with 'Quick-add' function

View and modify cart list

Select 'View order'



2

Opens the 'Request for Quote' page

Modify cart list

Import order

Delete all parts at once

When ready, click 'Request for Quote'

Request for Quote

Atlas Copco Parts Online

Search ...

Exact

Account

Admin

Request for Quote

Contact Information

Requested By

First Name Save

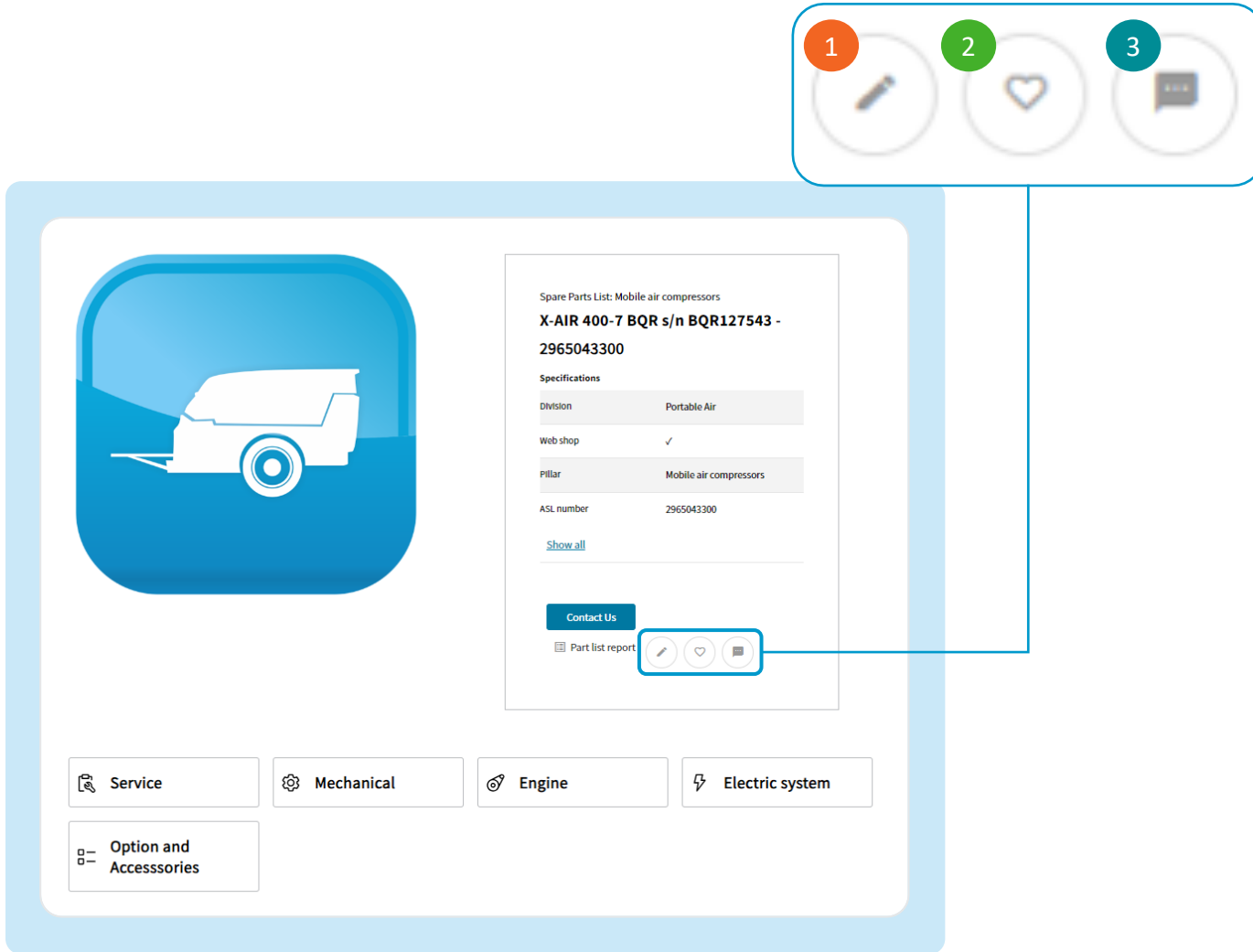
Last Name Save

Company Save

Submit Cancel

- 1 Fill in the form as required
- 2 Hit 'Submit'
- 3 Request is sent automatically to the leads engine

Additional Features



1 Take notes*

2 Favorite items*

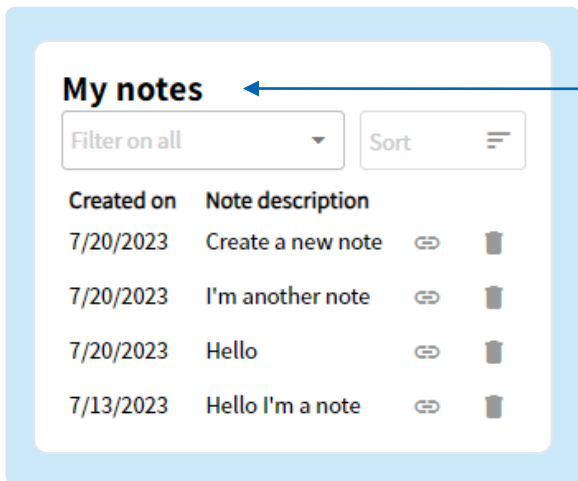
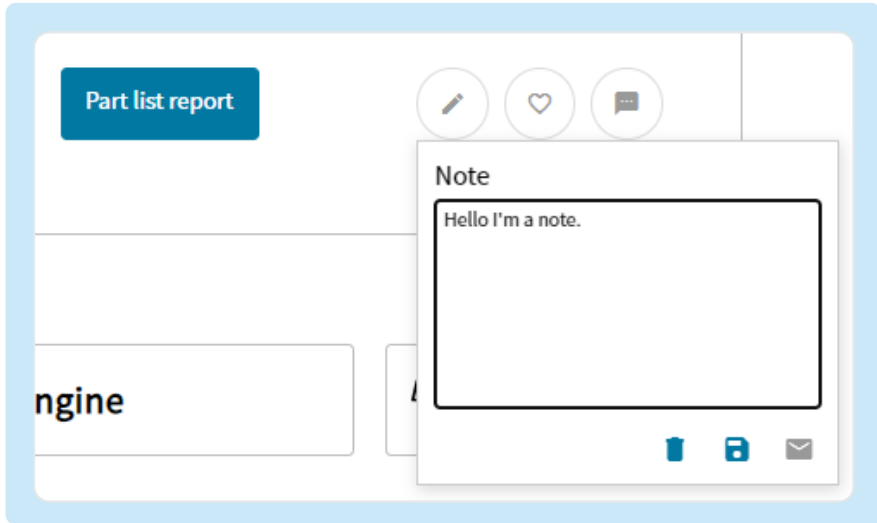
3 Provide feedback

*Only visible for dedicated users

? Where can I find these features?

- Product page
- Parts page
- Parts Detail page

Take Notes



- 1 Take notes
- 2 E-mail notes
- 3 Others can view your notes
- 4 Review all notes in 'My notes'

Favorite Items



The screenshot shows the 'Favourites and saved lists' dialog box with options to 'Add as favourite', 'Add to an existing list' (with 'Mats Rahmstrom RSPL List', 'Filters', and 'Best Door Assemblies' as examples), and 'Add to a new list' with an 'Add' button. Below the dialog is the 'My favourites' page, which displays a list of items under the 'Mats Rahmstrom RSPL List' (dated 7/20/2023). The items include: '4810005567 CASING GASKET', '2955527000 XAVS 448 Sd S2 APP s/n APP415811 - APP562807', '9097126680_01 Door assembly', '29955046000 XRVS 336 xs', '2914502900 AIR FILTER ELEMENT GLUESTRING', and '1615946402 AIR FILTER'. Each item has a quantity of 1 and an 'Add to order' button.

- 'Favorite' a part, part list or product
- Add the item to a favorited list



Favorite manager

- View the favorite list
- Modify the items
- Add the list to the cart

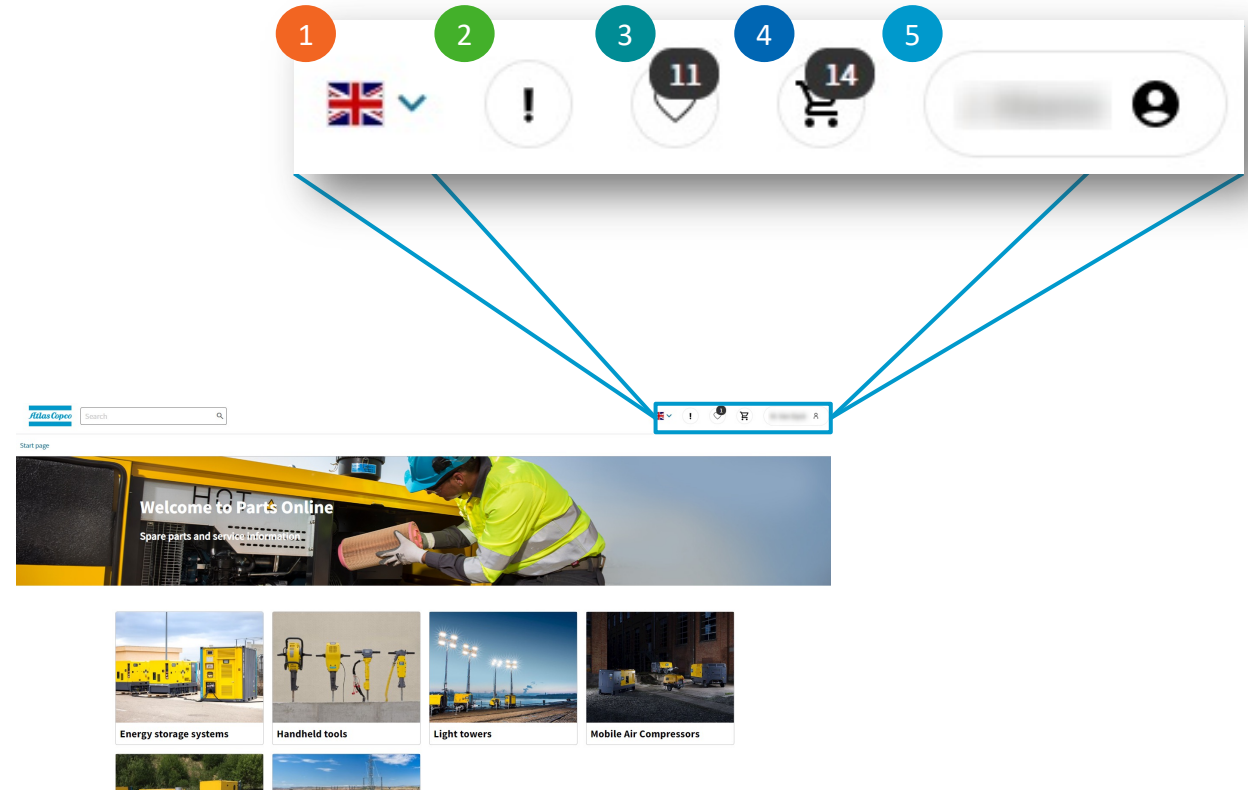
Provide Feedback

A screenshot of a 'Feedback' form displayed on a laptop screen. The form has a title bar with 'Feedback' and a close button (X). It contains several input fields: 'Subject' (text), 'Url' (text), 'Category' (dropdown menu with 'Select category' and a downward arrow), 'Contact' (text), 'Description' (text area), and 'Attachments' (file upload area with 'Choose Files' and 'No file chosen' text). At the bottom right of the form are two buttons: 'Cancel' and 'Send'.

- 1 Provide new ideas, constructive criticism or issues you face
- 2 Fill in the form as required
- 3 Hit 'Send'
- 4 MyQuest ticket is created automatically

Home Page Additional Features

- 1 Select your language
- 2 Receive technical updates
 - Maintenance of the Parts Online system
 - New feature releases
 - Parts Online platform news
- 3 View all favorited items
- 4 View all ordered parts in the cart
- 5 Only for dedicated users: Account menu
 - Change settings
 - Send feedback
 - Sign out



Recommended Spare Parts list

The screenshot shows the Atlas Copco website interface. At the top left is the Atlas Copco logo and a search bar. The main content area is titled "Recommended spare part" and contains a list of parts categorized into "Service Pak", "Fluids", and "Alternator Parts". A red circle with the number "1" highlights the part number "1636 3108 91" in the "Service Pak" table. An "Order summary" overlay window is positioned on the right, showing a "Quick-add part" field with the same part number "1636 3108 91" and a quantity of "1". Below this, the order summary lists three items: "CASING GASKET" (part number 4810005567), "AIR FILTER ELEMENT GUESTRING" (part number 2914502900), and "AIR FILTER" (part number 1615946402). Each item has a quantity of "1" and a trash icon. At the bottom of the overlay are "View order" and "Place order" buttons. A red circle with the number "2" is placed over the "Quick-add part" field, and a red circle with the number "3" is placed over the "Download document" button in the main page header.

Description	Order Nr
SINGLE SERVICE PAK 1000H	1636 3108 91
SINGLE SERVICE PAK 1000H	1636 3110 17
SINGLE SERVICE PAK 2000H	1636 3110 19
TWIN SERVICE PAK 500H	1636 3110 16
TWIN SERVICE PAK 1000H	1636 3110 18
TWIN SERVICE PAK 2000H	1636 3110 20

Description	Order Nr
PAROL E MISS GREEN 5L (1.32GAL)	1630 0471 00
PAROL E MISS GREEN 20L (5.28GAL)	1630 0472 00
PAROL E XTRA 5L (1.32GAL)	1630 0135 01
PAROL E XTRA 20L (5.28GAL)	1630 0136 01
PARCOOL GREEN 5L (1.32GAL)	1604 6159 01
PARCOOL GREEN 20L (5.28GAL)	1604 5307 02

Description	Order Nr
INTERFACE SUPPRESSOR	1636 3031 20
FAN	1636 3031 10
EXCITER STATOR	1636 3031 16

ALTERNATOR BELT	1636 3040 43
OIL FILTER	1636 3022 26
OIL FILTER BY-PASS	1636 3022 27
FUEL PREFILTER	2914 8307 00
FUEL FILTER	2914 9849 00
WATER SER. FILTER	2914 6850 00

- 1 Copy the part number from the page
- 2 Quick-add the part number to the cart
- 3 Download the RSPL

Power Dealer



Dedicated access to Parts Online



Special mention of 'Authorized distributor' in the footer



Dealer logo displayed in the footer



Customers get direct access to dealer-branded Parts Online



Request for Quote sent directly to Power Dealer

